

How do I access Presto?

- 1** for automated account information
- 2** to leave a message
- 3** for merchant verification
- 7** to report a lost or stolen card
- *** to repeat options
- 0** for more options

How do I access my accounts?

1. Enter your **Member Number** and press the # key.
2. Enter the **first 2 characters** of the primary member's last name and press the # key.
3. Enter your **PIN** and press the # key.

What options are available?

- 1 for checking information
- 2 for savings information
- 3 for loan or mortgage information
- 4 for certificate information
- 5 for IRA information
- 6 for credit card information
- 7 for transfers and withdrawals
- 8 for account maintenance

1: Checking Information

You will be prompted to enter your account number ID. If you do not have your account number, you may press **#** for a list of available accounts. You will be prompted to press **1** to select the account number ID or **2** to hear the next account number ID.

- 1 for recently cleared checks
- 2 for recent deposits
- 3 for check number inquiry
- 4 for recent withdrawals
- 5 for recent transactions
- 6 for transfers and withdrawals
- 7 for dividends and interest
- 8 to stop payment on a check
- 9 for detailed transaction information

- 2 for recent ATM transactions
- 3 for recent debit or check card transactions
- 4 for recent point of sale transactions
- 5 for recent ACH transactions

2: Savings Information

When you have entered the savings information option, you will be prompted to enter your account number ID. If you do not have your account number, you may press **#** for a list of available accounts. You will be prompted to press **1** to select the account number ID or **2** to hear the next account number ID.

- 1 for recent deposits
- 2 for recent withdrawals
- 3 for all recent transactions

- 4 for transfers and withdrawals
- 5 for dividends and interest
- 9 for detailed transaction information
- 2 for recent ATM transactions
- 3 for recent debit card transactions
- 4 for recent point of sale transactions
- 5 for recent ACH transactions

3: Loan and Mortgage Information

- 1** for loan information and transactions
 - 1** for recent loan payments
 - 2** for loan advances
 - 3** for loan payoff
 - 4** for loan transfers
 - 5** for loan history
 - 6** for interest information
 - 7** for recent checks
 - 8** for check inquiry
 - 0** for other options
- 2** for mortgage information and transactions
 - 1** for recent mortgage payments
 - 2** for mortgage payoff
 - 3** to make a mortgage payment
 - 0** for other options
- 3** for other loan information
 - 1** for a list of open loans
 - 2** for current loan rates
 - 3** for loan amortization

4: Certificate Information

- 1 for certificate information
- 2 for certificate rates

5: IRA Information

- 1 for IRA information
- 2 for IRA rates

6: Credit Card Information

- 1 for credit card balance
- 2 to make a credit card payment
- 3 to report a lost or stolen card

7: Transfers and Withdrawals

- 1 to transfer from your account
- 2 transfer to your account
- 3 to process a withdrawal
- 4 to transfer to another member's account

8: Account Maintenance

- 1 to change your PIN
- 2 to report a lost or stolen card
- 3 to activate an ATM/debit card
- 4 to block an ATM/debit card



For your safety, please detach and keep your account numbers in a secure location.

YOUR ACCOUNT NUMBERS

[illegible][illegible]